City of The Dalles Public Works Department



Testing Water Samples at The Dalles' Water Quality Laboratory

Drinking Water Quality & Treatment Division



Picture: Coliform and E. coli testing

Any tap water quality testing for a City of The Dalles water customer done as a part of a water quality inquiry is performed free of charge. Call 541-298-2248 ext. 2, for more information.

Routine Water Quality Testing

The Dalles' Water Quality Laboratory (WQ Lab) performs hundreds of tests per year to ensure water delivered to The Dalles meets stringent standards set by the State of Oregon Health Authority and the U.S. Environmental Protection Agency. In addition to testing at the local laboratory, water samples are sent for testing by state and federal-certified laboratories.

A water quality report is published each year and mailed to every water customer. The report includes a summary of test results. The most recent report is also posted on the City website at thedalles.org/waterquality

The Dalles submits test results monthly to the State of Oregon. All City test results can be viewed on the web at yourwater.oregon.gov. The Dalles Public Water System number is 41-00869.

Well Water Quality Testing

The WQ Lab is state-certified in both Oregon and Washington, and can test for coliform, E. coli and nitrates. Some other testing can be provided if needed. The full list of tests and the fee schedule is posted at thedalles.org/watersewerbilling

No samples will be accepted on, or the day before, weekends or City observed holidays. The laboratory may also be closed due to weather or staffing. Call before collecting any samples. The process for getting your well water analyzed:

- 1) Please call before you collect your water sample to make sure the laboratory is open 541-298-2248 ext. 2.
- Get sample bottles from the WQ Lab, or North Central Public Health District 419 E 7th St. The Dalles, OR 97058 Phone: (541) 506-2600
- 3) Take the sample to the Water Quality Lab at the Wicks Water Treatment Plant, 6780 Reservoir Rd. The Dalles, OR 97058 Mon Weds: 8 a.m. 4 p.m., Thurs: 8 a.m. 2 p.m. (directions on the next page)

Directions to Wicks Water Treatment Plant and Water Quality Laboratory

Wicks Water Treatment Plant and Water Quality Laboratory are located at 6780 Reservoir Road, The Dalles, OR 97058

If you are in The Dalles:

- From W 10th St. turn south onto Mt. Hood St., which turns into Mill Creek Rd.
- Then travel about 7 miles out Mill Creek Rd.
- Turn left onto Reservoir Rd. and drive through the gate to its end at the main building and parking area.

From I-84 Eastbound

- Take Exit 83 which exits to W 6th St.
- Turn left onto W 6th St. to the first traffic light, Webber St.
- Turn right on Webber St. to the stop sign which is W 10th St.
- Turn left onto West 10th St. and proceed to the second 4-way stop, Mt. Hood St.
- Turn right onto Mt. Hood St. and proceed up the hill and out of town. Mt. Hood St. turns into Mill Creek Rd. Travel about 7 miles out Mill Creek Rd.
- Turn left onto Reservoir Rd. drive through the gate into the plant complex.
- Follow Reservoir Rd. to its end at the main building and parking area.
- The main building is about 3/4 mile from Mill Creek Rd.

From I-84 Westbound

- Take Exit 84 which exits to W 2nd St.
- Follow W 2nd St. and get into the left turn lane at the first traffic light.
- Turn left on to Webber St. to the stop sign which is W 10th St.
- Turn left onto W 10th St. and proceed to the second 4-way stop, Mt. Hood St.
- Turn right onto Mt. Hood St. and proceed up the hill and out of town. Mt. Hood St. turns
 into Mill Creek Rd. Travel about 7 miles out Mill Creek Rd.
- Turn left onto Reservoir Rd. drive through the gate into the plant complex.
- Follow Reservoir Rd. to its end at the main building and parking area.
- The main building is about 3/4 mile from Mill Creek Rd.

The City of The Dalles is committed to delivering the highest quality drinking water possible.

To that end, we remain vigilant in meeting the challenges of the environment and new regulations, while continuing to serve the needs of all of our water users.

For more information call Wicks Water Treatment Plant at (541) 298-2248 x3